

How we work

Victor George Homes is a young and vibrant company. Our aim is to create interiors that are visually harmonious and an expression of the personalities of our clients. We ensure that we understand our clients' needs, so that each design is a true reflection of their lifestyle. Within this framework we bring to bear our expertise in matching styles, furniture, fabrics, colour, lighting and today's technology requirements.

We offer simple, clear, straightforward advice and our clients are invariably reassured by our no-nonsense approach. Client participation is a must, but our project managers will ensure that the disruption to you and your home is minimised and while there may be details to be ironed out, almost all of the planning will be complete before work commences. You can then look forward to an interior that has been meticulously planned and expertly executed.

The Client/Designer Relationship

We have always strived to address the needs and desires of our clients; we are not ego-centric 'artistes' with our own agenda that impose our design dogma ignoring the fundamental requirements of the space and the wishes of our clients.

We gain our inspiration from our clients and as no two people are the same, therefore no two of our interior designs will be the same.

In our view, the designer's role in the client / designer relationship is to inspire, suggest and guide our clients towards a beautiful interior which is a personal haven in which they feel comfortable and relaxed - a space in which they feel truly at home.

Free initial consultation.

On contacting Victor George Homes we will spend a brief amount of your time establishing how we can be of help to you.

We will go through our pre-consultation questionnaire with you. This will help us establish your initial requirements which will form the basis of our consultation meeting and any work that follows. We will then book your consultation meeting.

Before we can go any further, it is vital that we view the room(s) you wish us to work on. Once we are in your home we can discuss your requirements and budget. We will also be able to make initial suggestions and assess the level of involvement you require from us. This initial meeting will take an hour and may involve us taking photos, making notes on your ideas, needs and wants. We will also have with us our portfolio for your viewing. You too will have the opportunity to ask us any questions you may have about our services.

By the end of this meeting we will be able to establish at what level you require Victor George Homes to be involved. Enabling us to work together to fulfil your dream room(s) within your budget.

The planning stage

Once we have received the client's approval of final designs and the build specification has been identified, we move onto the planning stage of your project when specifications are prepared and estimates obtained.

Victor George Homes utilises the services of local plasterers, decorators, plumbers, carpenters, electricians, floor and carpet fitters, upholsterers and soft furnishings manufacturers, all of whom are fully qualified. Our estimates are based upon an assessment of competitive rates from these sub-contractors who are carefully selected so as to ensure their delivery of workmanship to our exacting standards.

We have developed long term and stable working relationships with these tradesmen so that we can maintain the level and standards of workmanship that is in keeping with our quality assured to you. A significant number of our 'team' have, therefore, worked on a number of our projects. They are

fully in tune with our standards of project management and scheduling and the need for high quality and durability of the finished piece of work. Above all, they work well against agreed timescales and estimates.

Once the estimates are approved and the contractors appointed, their work would be fully monitored by your designer, Victor George Homes.

To ensure the optimal use of resources we produce comprehensive project plans and work schedules along with ordering, supply and delivery schedules to ensure all materials are on-site as required. We do, however, have to allow for a centre level of supply unpredictability. You will receive copies of all planning documentation so you are made fully aware of start and completion dates.

NB: we will only project manage the work content that is clearly within our agreed scope of work. We will not project manage the activities of sub-contractors directly contracted with the client other than in exceptional circumstances. This will be chargeable.

We can be involved as much or little as you like. As our customer, our aim is to please and to gain you future custom too!

Bringing it all together

Victor George Homes will source and supply all materials to complete the specified works unless otherwise agreed. We will also purchase (as you're buying agent) on your behalf, all fabrics, furniture, furnishings and accessories that are specified for the project. As we are an independent consultancy with no retail ties we source from various companies, suppliers, manufacturers and retailers and we will always endeavour to secure at least a 10% saving on the normal RRP. We arrange for all items to be delivered in line with the delivery and project schedules.

Holding on to the purse strings

Once the budget has been approved, Victor George Homes maintain tight control. The expenditure against budget is continuously monitored and regularly reviewed with the client. If any circumstance occurs that require further expenditure, we will require your written approval/agreement before we would proceed. Any additional work requested by you, our client, will only be commenced following the receipt in writing of the details of the changes required. This will then require a revised, agreed budget and project plan to be signed off before changes could go ahead.

The implementation stage

If you have appointed Victor George Homes to complete the works for you, we now move onto the implementation stage of the project. We usually expect the client to clear the rooms that we are working in of all furniture and personal items. However we can arrange for this to happen as long as we have advance notice and have planned it into the schedule.

We will ensure your neighbours receive courtesy notice to advise them that work will be starting on your property and the likely duration of works to be carried out. We will ensure they have a contact number, so should there be any need for them to contact us once work has commenced they have the correct information at hand.

Our designer will manage the day-to-day activities of the site ensuring that the property is left secure, clean and tidy at the end of each day of work. They will oversee the project - being onsite at key stages of the project and making ad hoc visits to ensure work is progressing as planned.

Our pricing policy

Most of us don't like to make a purchase without knowing how much it's going to cost. This is why we have a clear pricing policy. Our design fees reflect the work involved in your project, regardless of your budget. So whether you're planning to spend £1,000 or £30,000 our design fee is the same. So no nasty surprises!